



COVID-19 Coronavirus Update

March 23, 2020 #6

The number of confirmed COVID-19 cases continues to be on the rise not only in Wisconsin but specifically in Milwaukee County.

Community spread is apparent, meaning the cases within Milwaukee County include individuals with no recent travel history or contact with another person known to be infected is occurring.

Wisconsin has also seen its first cases of COVID-19 within a senior long-term care facility in Grafton, WI where the virus has spread within the facility.

At this time there are no known cases of confirmed COVID-19 among any residents or employees of Forest Ridge. Thus far the cooperation of our residents has been amazing, and we thank you.

We cannot keep our community safe without your help, along with the help and cooperation of your families and caregivers.

Last week we implemented visitor restrictions, with screening and approval granted only to those providing a medical service to the resident. We ask that you continue to follow these guidelines.

In addition to the measures already implemented by Forest Ridge, we are asking for your cooperation and assistance by strictly adhering to the following guidelines:

- Residents should refrain from all face-to-face visits with neighbors at this time
- No outside vendors will be allowed – this includes housekeepers, carpet cleaners, chore service, etc. All necessary vendors for urgent repair work are scheduled by Forest Ridge
- Per orders issued by Governor Evers effective Tuesday, March 24, all residents in Wisconsin are being asked to follow “*Safer at Home*” guidelines. ONLY medical appointments and necessary trips to get groceries and pick up medication should be undertaken. Every time a resident leaves our community and returns, they risk bringing the COVID-19 virus back to the community. Governor Evers also encourages the public to continue to take walks outdoors, walk their dogs, and get exercise each day.
- No gatherings of any kind within Forest Ridge, including small groups

congregating while waiting for mail, or laundry, is allowed

- Please refrain from visiting the Front Desk; call with your questions and requests – 425-1148
- Leave your monthly rent, meal and housekeeping payments in the box outside your apartment; these will be collected daily from March 29th – April 5th. Please DO NOT bring payments to the front desk; if you require a receipt, please attach a note to your check; checks may be placed in sealed envelopes
- Leave your completed menus, along with payment (unless you pay monthly) in our box; these will be collected before the due date of Tuesday of each week.

Please understand the importance of following the orders given to all of us by the Governor, along with the Wisconsin Department of Health Services and the local health department. Please tell your family members they must adhere to these restrictions to keep everyone safe within Forest Ridge.

We have started an email distribution list to send these communications to family on behalf of the residents. Please send an email to lwalters@wimmercommunities.com or ForestRidge@wimmercommunities.com to be added to the distribution list. Include the following in the email: First and Last Name, Resident's Name and Apartment Number, and your relationship to the resident.

We will get past this, and we want to ensure every resident of Forest Ridge is with us. The Forest Ridge team is now following a staggered work schedule and our main “hub” has been moved away from the front desk. Our sanitizing measures continue in earnest and we are all practicing social distancing. With Governor Ever's recent orders, staff is only traveling between home, Forest Ridge, and necessary medical appointments and grocery shopping. We are committed to doing everything we can to keep ourselves safe as we continue to provide the services and tasks necessary for Forest Ridge's operations.

We are continuing to seek ways to support our residents during this difficult period in our country. Communication will be ongoing.

Again, thank you, Forest Ridge residents, for your cooperation and resilience. Numerous residents, and their families, have expressed appreciation for the steps taken to keep everyone safe. Your positive comments are very uplifting for our team.

Family Provided Meals & Supplies

Beginning Saturday, March 21st, meals/supplies may be dropped off by family for residents.

Drop-off schedule: 7 Days per Week, 8am – 7pm in the Founders entrance; please follow directions on signs (dates/times have been expanded to help you)

Please limit the number of bags delivered to 2. **The Resident's name and apt. # must be on the bag/package.**

This service may be discontinued at any time as deemed necessary.

Families are asked to make ONLY TWO DELIVERIES PER WEEK.

Meal Service Options for Residents

- **Pre-packed groceries bags; three to choose from**
- **Brown-bag meals**
- **Standard meal service**

Our front desk staff can answer any questions regarding how to obtain these options. Please call 425-1148

Safer at Home

- Encourages staying at home
- Avoid unnecessary trips
- Workers providing essential care and service may continue traveling to and from work
- Limit travel to things such as medical appointments, getting medication, or getting groceries
- Take advantage of nice weather and get outdoors
- Continue to walk your dog

Details of Governor Ever's order will be announced on Tuesday, March 24th